



WARRANTY NOVOWOOD

The product **NOVOWOOD** is valid on condition of correct use and installation, according to installation manual attached to the shipment packing, and provides comprehensive coverage of:

- Chipping
- Cracks
- Fraying
- Rot
- Decomposition
- Damage by insects

The company will replace free of charge, at its headquarters and in the shortest time possible, all products that were present recognized defects in material, construction or manufacturing that make the product unfit for use for which it is intended;

The staves warranty extension to **10-year** is valid only in the case in which the flooring is assembled using the kits provided by the manufacturer comprising: Substructure joists **NOVOWOOD**, clip **NOVOWOOD** Fixing and staves **NOVOWOOD** in solid profile

It excludes any claim for direct or indirect damages of any kind or for any reason. The warranty excludes damage to the Product damaged due to the following reasons:

- Improper handling or incorrect storage of the product;
- Improper use of the product;
- Vandalism;
- Accidental damage
- Exceptional natural events;
- Irregular installation;
- Use of the product as a structural function;
- Mold, drains, water marks, stains, paint or other substances;
- Use of tools or abrasive materials;
- Use of aggressive detergents
- Not suitable application or treatments on the surface;

The product, when exposed to sunlight, may have a slight color change, or slight variations may be visible due to the presence of wood fiber or production cycles carried out at different times.

This will be not recognized as manufacturing defects but as an intrinsic properties of the material, which do not involve liability on the part of the manufacturer.

We exclude any claims for compensation for direct or indirect damages of any kind or for any reason.

IPERWOOD S.r.l.